



Broadband Services Pricing

Commercial Rates ¹⁰

(NOTE: Minimum Purchase Level of \$59.90 for all Commercial Accounts)

Video Packages

Expanded Basic	\$54.49
Expanded Basic (Hospitality)	Varies
Digital Basic (no music)	\$93.49
Commercial Music Only	\$39.95

Equipment

Standard Digital Box - Primary	Included
Standard Digital Box - Additional	\$8.00
HD Digital Box - Primary	\$10.00
HD Digital Box - Additional	\$15.00
HD/DVR Digital Box - Primary	\$17.00
HD/DVR Digital Box - Additional	\$22.00
High Capacity HD/DVR Digital Box-Primary	\$150
High Capacity HD/DVR Digital Box-Additional	\$200
Unreturned Digital Box	\$350
Unreturned Digital HD Box	\$500
Unreturned Digital HD/DVR Box	
Unreturned High Capacity HD/DVR Box	

Installation, Repair, & Other

Standard Install - Prewired ¹	Varies
Standard Install - Unwired ¹	Varies
Custom Install Hourly Rate	\$39.95
Change of Service - Technician	\$29.95
Change of Service - Electronic	Free
Additional/Relocate Outlet - At Initial Install/first outlet	\$24.95
Additional/Relocate Outlet - Separate trip-first outlet	49.95
Add'l/Relocate Outlet - Sep. trip-add'l. outlet on same trip	24.95
Add new STB-Separate trip (waived if upgrading to digital service)	24.95
Service Call - Customer Premise Issue/customer request (above one hour at custom install hourly rate)	\$49.95
Trip Charge	\$24.95
Wall Fish	\$24.95
NSF Check Fee	\$25.00
Late Fee	5%
Reactivation Fee	\$34.95
Additional charge for each foot beyond 300 feet for underground	\$1.00/foot
Additional charge for each foot beyond 300 feet for overhead	\$0.25/foot

High Speed Internet ^{2, 3, 4}

2 Mbps Tier (2M/256k)	36 month term	\$39.95
	No term	\$49.95
10Mbps Tier (10M/1M)	No Term	\$79.95
	36-Month term	\$69.95
	Non-Profit No Term ^{8, 9}	\$69.95
	Non-Profit 36-Month Term ^{8, 9}	\$49.95
15Mbps Tier (15M/3M)	No Term	\$129.95
	36-Month term	\$99.95
20Mbps Tier (20M/10M)	No Term	\$249.95
	36-Month term	\$199.95
50Mbps Tier (50M/25M)	No Term	\$599.95
	36-Month term	\$499.95

Static IP Addresses

1 Address (none included in 2 Mbps package)	Free
5 Addresses	\$10
13 Addresses	\$15
29 Addresses	\$20

Additional Email and Hosting Services

LightTUBE Domain	Included
Vanity Domain	\$5 each
Additional email addresses (single)	\$2
Additional email addresses (block of 25)	\$40
Web Hosting (additional 10M)	\$10

Telephone Services

Business Phone (12 features & unlimited LD) ⁶	No Term	\$39.95
	2 Year Term	\$34.95
	3 Year Term	\$29.95
Analog T1 ⁷	Fixed fee per T1	\$100
	Per Channel Charge (minimum of 9)	\$20
Digital T1 (PRI) ⁷	Full 2-Way T1 (23+D)	\$500
	Half 2-Way T1 (12+D)	\$300
	Full Inbound-Only T1 (23+D)	\$250
	Block of 20 DIDs	\$5

Long Distance (per minute)	\$0.05
800 Service (monthly) ⁵	\$5.00
Remote Call Forward Line (monthly)	\$16.00
Remote Call Forward Line (per minute)	\$0.05
Toll Free Vanity Search	\$5.00
Account Codes - Verified	\$5.00
Account Codes - Non-Verified	\$4.00

Premium Directory Listing

Non-Published Listing	\$5.00
Non-Listed Listing	\$5.00
Additional Listing	\$5.00
Alternate Listing	\$2.10
Foreign Listing	\$2.10

Directory Assistance

Call Completion	\$0.45
Local	\$0.98
National	\$0.98
Operated Assisted Service Surcharge	\$2.25

Business Phone Plus Calling Features

Hunting	
Voicemail	
Call Waiting with Caller ID	
Caller ID	
Repeat Dial	
Speed Call 30	
Call Forwarding	
Call Forwarding Remote Access	
Call Forwarding Busy	
Call Forwarding No Answer	
Call Return	
Anonymous Call Rejection	

Effective 2/1/12

All rates are subject to change. Applicable fees and taxes apply and are additional to these rates.

Based upon credit rating, additional deposits may be required.

¹ Commercial installation charges are based on cost or contract terms. **With no contract, installation is \$300 min. (unless existing ONT is available)**

² All Internet packages include 5 email accts and 5MB web space

³ Symmetrical and/or higher bandwidth Internet access services are available to commercial accounts on a customized basis. Consult a LightTUBE representative for additional information.

⁴ Commercial Internet services include one static IP address.

⁵ Per minute long distance usage rate also applies at \$0.05 per min.

⁶ Unlimited long distance to the 48 states

⁷ Minimum contract term of 2 years required

⁸ Minimum of 2 services required to get the discount

⁹ Must be a Charitable Non Profit 501(c)(3) or Religious Organization

¹⁰ Minimum Purchase Level of \$59.90 for all Commercial Accounts